

How to use Melbourne Bike Share: *Daily or weekly*

Follow the steps below to purchase daily or weekly access and rent a bike.



- 1 Go to a kiosk at any bike station.



- 2 Press 'Start' to follow on screen instructions.



- 3 Insert and remove your Visa or MasterCard. ^ Your credit card is your identification for the duration of your hire.



- 4 Select daily or weekly hire.



- 5 Choose how many bikes you want to rent. (Maximum 2.)



- 6 Take a bike unlocking code. The unlocking code you receive is valid for one bike for one trip. For each subsequent trip, re-insert your credit card to receive a new unlocking code. Your credit card will not be charged another access fee.



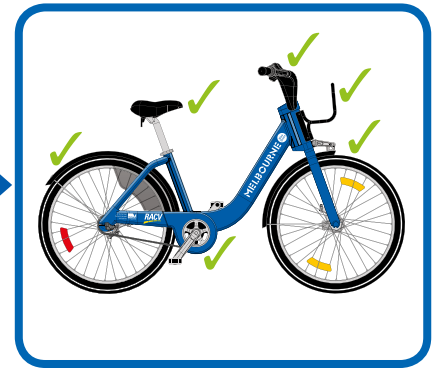
- 7 Enter bike unlocking code at any docking point.



8 The light will turn amber while your code is checked. Wait for the green light and take your bike by pulling firmly on the handlebars.



9 Check that your bike is roadworthy and adjust the seat height.



10 The first 30 minutes of every trip are free. Usage fees apply for trips that exceed 30 minutes.



11 Return your bike to any station. Push the front wheel firmly into any docking point. When the green light comes on, your bike is secured*. You will have to wait 5 minutes between trips.

*Important:

Make sure the green light turns on when returning a bike. A bike that is not properly secured remains your responsibility. If you have trouble locking your bike, try another dock, or call customer service on 1300 711 590.

^Important:

There is a \$50 security deposit for each bike. The time your deposit is held will vary between different banks. We do not control the length of this hold. Using a Visa or MasterCard debit card can result in an overdraft.

Unlocking codes

- You need an unlocking code for each bike you hire and for each trip you make.
- To get the unlocking codes you have to insert your credit card again.
- Use the unlocking code within 5 minutes of getting it.

If your bike needs repair:

Just dock your bike at a station and notify us by pushing the red maintenance button on the dock.

